

2020 ANNUAL REPORT & DIRECTORY

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VISION

All people lead full, meaningful lives as valued members of their communities.

MISSION

MACDDS champions inclusive communities through the leadership and collaboration of its member organizations.

2020 BOARD OF DIRECTORS

Becky Herschbach, PresidentSt Louis County/Eastern District

Robyn Kaufman, President-ElectBoone County/Central District

Nancy Pennington, Secretary/Treasurer Adair County/Central District

Mary Sullivan-Thomas, Officer at Large Lincoln County/Fastern District

Andrea Swope, Officer at Large Christian County/Western District

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Alecia Archer, MemberJasper County/Western District

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St. Charles County/Fastern District

Anita Contreras, Member
Warren County/Fastern District

Denise Cross, Member

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Pam Greenwood, Member Cooper County/Central District

Jake Jacobs, Member Jackson County/Western District

Jeff Richards, MemberWashington County/Eastern Distric

Ed Thomas, MemberCamden County/Central District

From the President

Missouri Association of County Developmental Disabilities Services

Let me begin by saying that I am proud of each and every member of this association and humbled to have served as your President. In the face of circumstances beyond our wildest imaginings, our members have demonstrated yet again their commitment to ensuring that people with developmental disabilities receive the services they depend upon to live a full and meaningful life.



Let's not mince words—2020 was a beast. Have we ever been more eager, more desperate really, to begin a new year and never look back? To focus on a future which must, if not return to completely normal, at least be well on the way? It would be easy to dwell on the hardships we all experienced in 2020. But let's instead focus on what went well. What we learned about what is truly important.

We did whatever it took to get the job done. We focused on ensuring that people continued to receive services during the pandemic. That they were able to experience the human connections that are essential to good health and quality of life. People in the field of DD have always been known for their creative problem solving and their compassion, and failure was not an option. Funders, providers, service coordinators all had to figure out a new way to conduct business. Whether by virtual means, by suiting up with PPE or by holding meetings outside, the job got done.

And what did we learn? We learned that far more people are able to engage in services when there are virtual options available. Barriers regarding mobility or transportation were removed, allowing a broader audience. This holds true for MACDDS meetings as well. We have seen increased participation from counties that weren't always able to join us before due to the time commitment or distance. We are stronger for having all of our members participating each month. Virtual options are likely to remain in place into the future because of this experience.

We saw our partnerships strengthen. As an Association we understand the value of our diverse membership. Each county continued to operate independently and supported its community in ways that reflected its unique needs.

We are all focused on inclusion for people with disabilities and continued to come together as an effective way to advance our individual missions, but also to lean on each other during difficult times. We learned from each other, advocated collectively, and supported each other.

We have been fortunate to also have strong relationships with community stakeholders who helped us stay abreast of critical information during the pandemic that helped "MY BARN HAVING BURNED DOWN,
I CAN NOW SEE THE MOON."
MIZUTA MASAHIDE

keep the people we support as well as our teams healthy and safe. These partnerships grew stronger throughout 2020 and are gueued up for continued success moving forward.

We learned what isolation and the lack of choices feels like. We have been fortunate to be able to come and go and do as we please with relative ease. That changed in 2020. We have all now experienced the isolation and lack of choices that are the daily reality of many of the people that we support and their families. This has provided a new perspective on the importance of our work to ensure critical services are available and full inclusion of people with disabilities in our communities occurs.

Much went well and we learned a great deal. A few parting words as we exit a year that will not soon be forgotten. Appreciate the people throughout your community who make your lives whole and rich. Be patient. We are all doing the very best we can. Express your thanks. Many are struggling these days and kind words can make all the difference.

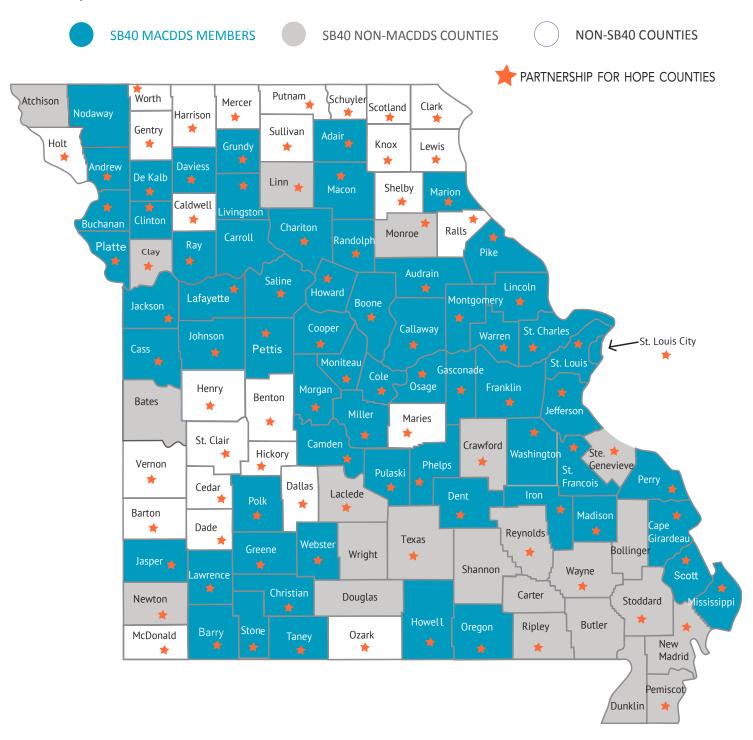
I am so grateful for your support over the last year and for allowing me the great honor of fulfilling the role of President. The future is bright indeed for MACDDS as adversity has led us to great discovery.

President, MACDDS

Executive Director, Productive Living Board

MEMBER COUNTY MAP

Of the 88 SB40 County Developmental Disability Resource Boards in Missouri, including the City of St. Louis, 65 are MACDDS members.



MACDDS Members receive \$91,449,365 representing 90% of annual County Developmental Disability Resource Board tax levy funding.

2020 COUNTY DEVELOPMENTAL DISABILITY RESOURCE BOARD TAX LEVIES

Highlight indicates MACDDS Member

County	Certified Rate Per \$100 Assessed Valuation	Total Assessed Valuation in dollars	Projected Funding by County in dollars		
Adair	0.1494	\$336,299,859	\$502,432		
Andrew	0.0776	\$291,175,229	\$225,952		
Atchison	0.0992	\$158,420,323	\$157,153		
Audrain	0.21	\$406,908,269	\$854,507		
Barry	0.0648	\$553,046,874	\$358,374		
Bates	0.1406	\$237,355,912	\$333,722		
Bollinger	0.0983	\$148,054,555	\$145,538		
Boone	0.1136	\$3,095,091,508	\$3,516,024		
Buchanan	0.1	\$1,335,049,210	\$1,335,049		
Butler County	0.0965	\$632,064,059	\$609,942		
Callaway	0.0987	\$915,096,140	\$903,200		
Camden	0.0576	\$1,753,096,642	\$1,009,784		
Cape Girardeau	0.0553	\$1,432,209,799	\$792,012		
Carroll	0.0954	\$239,375,302	\$228,364		
Carter	0.0779	\$74,846,050	\$58,305		
Cass	0.0461	\$1,849,495,904	\$852,618		
Chariton	0.08	\$250,808,471	\$200,647		
Christian	0.079	\$1,363,490,808	\$1,077,158		
Clay	0.113	\$4,666,510,144	\$5,273,156		
Clinton	0.0927	\$321,374,009	\$297,914		
Cole	0.0909	\$1,495,303,287	\$1,359,231		
Cooper	0.1975	268,673,303	\$530,630		
Crawford	0.0953	\$342,021,766	\$325,947		
Daviess	0.0922	\$144,609,101	\$133,330		
DeKalb	0.0876	\$211,260,324	\$185,064		
Dent	0.1341	\$175,153,494	\$234,881		
Douglas	0.0831	\$155,705,224	\$129,391		
Dunklin	0.1	\$305,054,289	\$305,054		
Franklin	0.0975	\$2,087,683,075	\$2,035,491		
Gasconade	0.0946	\$255,247,785	\$241,464		
Greene	0.0467	\$5,341,239,407	\$2,494,359		
Grundy	0.1	\$130,067,962	\$130,068		
Howard	0.1	\$132,806,517	\$132,807		
Howell	0.0584	\$493,855,081	\$288,411		
Iron	0.0933	\$226,991,301	\$211,783		
Jackson	0.0649	\$12,342,886,135	\$8,010,533		
Jasper	0.087	\$1,810,274,788	\$1,574,939		
Jefferson	0.091	\$3,531,206,626	\$3,213,398		
Johnson	0.1174	\$684,448,880	\$803,543		
Laclede	0.0658	\$460,386,274	\$302,934		
Lafayette	0.0633	\$477,165,131	\$302,046		
Lawrence	0.0867	\$505,422,869	\$438,202		
Lincoln	0.091	\$922,126,857	\$839,135		
Linn	0.1938	\$170,695,203	\$330,807		

County	Certified Rate Per \$100 Assessed Valuation	Total Assessed Valuation in dollars	Projected Funding by County in dollars			
Livingston	0.1	\$196,557,098	\$196,557			
Macon	0.094	\$249,270,387	\$234,314			
Madison	0.1986	\$122,638,720	\$243,560			
Marion	0.137	\$462,914,303	\$634,193			
Miller	0.086	\$438,102,393	\$376,768			
Mississippi	0.127	\$172,879,264	\$219,557			
Moniteau	0.12	\$217,380,490	\$260,857			
Monroe	0.0942	\$143,152,654	\$134,850			
Montgomery	0.0965	\$237,480,292	\$229,168			
Morgan	0.0423	\$545,412,271	\$230,709			
New Madrid	0.02	\$433,046,336	\$86,609			
Newton	0.0591	\$924,055,659	\$546,117			
Nodaway	0.05	\$360,083,303	\$180,042			
Oregon	0.093	\$107,653,322	\$100,118			
Osage	0.1	\$222,842,404	\$222,842			
Pemiscot	0.1	\$197,647,875	\$197,648			
Perry	0.092	\$368,628,949	\$339,139			
Pettis	0.085	\$628,783,093	\$534,466			
Phelps	0.072	\$625,716,471	\$450,516			
Pike	0.2	\$296,377,998	\$592,756			
Platte	0.1267	\$2,873,876,546	\$3,641,202			
Polk	0.02	\$366,571,492	\$73,314			
Pulaski	0.0722	\$516,924,110	\$373,219			
Randolph	0.1439	\$516,963,538	\$743,911			
Ray	0.1753	\$365,365,297	\$640,485			
Reynolds	0.1	\$174,709,419	\$174,709			
Ripley	0.0961	\$102,174,921	\$98,190			
St. Charles	0.1279	\$9,737,447,656	\$12,454,196			
St. Francois	0.0884	\$853,854,722	\$754,808			
City of St. Louis	0.1341	\$4,984,582,156	\$6,684,325			
St. Louis	0.0798	\$27,262,831,035	\$21,614,484			
Ste. Genevieve	0.055	\$491,784,326	\$270,481			
Saline	0.0564	\$380,090,190	\$214,371			
Scott	0.0403	\$508,532,975	\$204,939			
Shannon	0.0963	\$84,661,805	\$81,529			
Stoddard	0.0806	\$487,377,589	\$392,826			
Stone	0.1	\$696,984,217	\$696,984			
Taney	0.1	\$1,096,689,745	\$1,096,690			
Texas	0.096	\$257,789,216	\$247,478			
Warren	0.1603	\$642,325,467	\$1,029,648			
Washington	0.1901	\$272,793,610	\$518,581			
Wayne	0.08	\$147,092,130	\$117,674			
Webster	0.0757	\$461,421,303	\$349,296			
Wright	0.0822	\$197,285,812	\$162,169			

	Projected Funding for all Counties	Projected Funding for MACDDS Counties	Percentage of Funding allotted to MACDDS Counties		
Total	\$101,931,591	\$91,449,365	90%		

^{*}Tax Levy Source: Missouri Auditor's Office. For more information visit: http://auditor.mo.gov

SERVICES BY COUNTY

✓ provides and/or funds services

	Day Habilitation	Sheltered Employment	Community Employment	Residential	Transportation	First Steps	Children's Services	Personal Assistance	Targeted Case Management (TCM)
Adair	V	V	V		V			V	V
Audrain	~	~		V	~		V		✓
Barry	~	~	~	✓	✓	~	V	~	✓
Boone	~	~	~	V	~	~	V	~	✓
Buchanan	~	~	~	V			V	~	✓
Callaway	~	~	~	V	~			~	✓
Camden		~	~		~		V	~	✓
Cass		~			~				✓
Chariton		~							
Christian		~	~		~		V	~	✓
Cole				V					
Cooper	~	~	~	V	~	~	V	~	✓
Franklin		~	~		V			~	✓
Gasconade		~	~		~			~	
Greene	V	V	V	~	~	~	~	V	✓
Howard	~	V	V	~	~			V	~
Howell	V	~	~	V	V			V	V
Iron		V	~						V
Jackson	V	V	V	V	V		V		✓
Jasper	~	~	~		~	~	~	~	~
Jefferson		V	V		V				V
Johnson		V	V		~				V
Lafayette	V	V	V	~	V			V	V
Lincoln	~	V	V	~					V
Livingston		V					V		V
Marion									V
Miller	V	V	V	~					V
Moniteau	~		V	~	~				
Montgomery	V			~	V				
Morgan	-								V
Osage									· ·
Pettis									V
Pike	V	V	V	~	V		V	V	-
Platte	~	V	~	~	~	~	~	V	
Polk									V
Pulaski		V		~					V
Randolph	V	V			V		V	V	V
Ray	~		~	~	~			V	
Saline	V		V	V		~	V	V	
St. Charles		V	V	~	~		V		V
St. Francois	·		V	V	-			V	V
St. Louis City		V	~		~		V		V
St. Louis County		<i>'</i>	<i>'</i>		~		V		•
Stone	~		•		,			~	
Warren	•	V			V			~	V
Washington	~	~	~	~	~		~	~	V
Webster	•	· ·	•					,	V







ADAIR COUNTY

- Celebrated 10 years of providing Targeted Case Management (TCM) and Community Resource Coordination for 425 people in the five counties we serve: Adair, Putnam, Schuyler, Scotland and Sullivan.
- Continues to focus on providing life skill classes, trainings, and supports for people with disabilities, families, provider agency staff and the community as a whole, moving to virtual programming through the COVID-19 pandemic.
- Provided direct funding of more than \$470,000 to support the people we serve through Partnership for Hope waiver match, employment supports, community integration, transportation, medical services, adaptive equipment, and general relief.
- Successfully transitioned to telecommuting and telehealth during the pandemic thanks to our electronic records system and technological infrastructure. We have also focused on employee morale and development during this challenging time.
- Celebrated Virgie Scharn, our long-time Director of Service Coordination, who retired after 35 years in the field of supporting and advocating for people with developmental disabilities.
- Working with A.T. Still University-Kirksville College of Osteopathic Medicine on the Community Mentors program, which allows people with developmental disabilities to serve as Mentors for medical students to help them build relationship and communication skills and an understanding of what people with disabilities need from their physicians. An advisory board has also been established to help include a disability component into the student curriculum.

BOONE COUNTY

Continued inclusion advocacy efforts such as the Walk for Inclusion; walking in the MU Homecoming Parade sharing the message United Against Bullying with People First; and virtually reading to hundreds of students the book Just Ask, which celebrates the different abilities kids have.

- Participated in the UW Equity Challenge and developed a Diversity, Equity and Inclusion Committee and subsequent action plan.
- Kicked off for Living Well grant in September, Living Well Ambassador Series completed in June and currently developing an action plan for a self determination toolkit for youth 12-16 years old and their families.
- Held a focus group to improve intake processes for new and incoming families and individuals and are further utilizing Charting the LifeCourse framework and planning tools with families and individuals served.
- Continued implementation of our action plan to improve outreach, recruitment, onboarding and staff retention—particularly for DSPs; initiated development of a DSP certification/apprenticeship program
- IPS employment program received an "exemplary rating" from the Fidelity Review; Started Summer Work Experience Program--Career Connections last summer; added a Community Employment Specialist to expand capacity to provide supported employment.
- Streamlined computer systems including migrating software to cloud-based platforms, implementing electronic records systems, and enhancing mobility and business / service continuity during the pandemic. Launched web-based learning management system and applicant system.
- Constructed new office with estimated completion December 31, 2020 to meet the needs of our growing agency and also provide a large conference room for training and community meetings.

BUCHANAN COUNTY

 Progressive Community Services has grown from supporting 57% of people with IDD in Buchanan County to supporting 75%.







BUCHANAN COUNTY (CONT.)

- PCS began a podcast series called "Building Buchanan" to encourage community conversations around inclusion and opportunity for all.
- Celebrated the first graduating class of the All Students Achieve (ASA) program, an unpaid high school senior internship program at Mosaic Life Care in partnership with the St. Joseph School District, United Cerebral Palsy of Northwest Missouri, Vocational Rehabilitation, Department of Mental Health, and Mosaic Life Care.
- PCS hosted Transition to Kindergarten, Good Life Groups and MO ABLE virtually, to continue to offer education, connection and opportunity during the pandemic.
- PCS provided conference scholarship funding for individuals and families to attend virtual training and conference events.
- 14 supported persons and other stakeholders graduated from the Administration for Community Living-Living Well Grant (ACL-LWG) in partnership with the University of Missouri-Kansas City.

CALLAWAY COUNTY

- Approved over 127 applications for services, supports, or equipment since 2014 through the Individual and Family Support Pilot program. The pilot assists individuals who do not qualify for services or resources in other federal, state or local programs. The agency annually funds ICAN Bike Camp in Fulton and multiple scholarships through Special Olympics.
- Provided funding through local county tax dollars for Remade for a Purpose, a non-profit resale boutique that employs individuals with disabilities; Kingdom Project, Inc., dba Callaway County Extended Employment, sheltered workshop, and Serve, Inc.
- Collaborated with University of Missouri within the profession of occupational therapy, physical therapy, speech-language pathology, and social work.
- Completed on a new day program. The "Life Enrichment Center" is universally designed with an open floor plan incorporating training centers for

- life skills such as laundry, cooking, reading, and technology. The center's curriculum is focused on education, socialization, and health and wellness.
- Continued to offer low to no cost subsidized housing in a universally designed apartment building. Apartments for residents with a physical disability, low-vision, or deafness are available. Environmental adaptations are provided by the agency pursuant to clinical consultation.

CAMDEN COUNTY

Program, Temporary Housing Program, and Transportation Program. The Housing Voucher and Temporary Housing Programs started in 2014 and has helped over 50 CCDDR clients and their families seek and establish safe, sanitary, and affordable housing. The Transportation Program was implemented in 2016, and the program funds the Tri-County Transit Deviated Route running 7 days per week between Camdenton and Osage Beach, which is accessible to the general public as well (establishing a truly integrated service system), and 4 additional employment-based service routes for CCDDR's clients running 5 days per week throughout Camden County.

CHRISTIAN COUNTY

- Purchased and renovated a 10,000 square foot facility for our Case Management and Board activities.
- We are currently serving 529 individuals. 400 individuals in our TCM program and 129 individuals in our Community Resource Specialist Program.
- We have a percussion group called CC Rhythm that serves as Ambassadors for our programs showing the community that we are more alike than different.
- CC Links offers a Summer Leadership Academy helping high school and post secondary individuals to create a realistic career and life goals.







COOPER COUNTY

- Provided the SB40 Tax Levy and provides Targeted Case Management to 202 individuals with developmental disabilities.
- Provided approximately \$578,320 in direct funding to not-for-profit, accredited agencies that provide DD services.
- Spent approximately \$83,000 purchasing the following services for individuals: physical and speech therapy, personal assistance, transportation, dental and adaptive equipment.

FRANKLIN COUNTY

- Held its first artist showcase which was personalized and reflective of the inspiring individuals being served.
- Facilitated the start of its first Project STIR class, which included a group of seven participants. The students celebrated their graduation in February 2020.
- Implemented Project STIR Facilitator "Phone a Pal" program. This program is designed to increase the socialization for our IDD folks who are isolated, particularly during the COVID-19 pandemic. As a volunteer, the DRC Advocate provides this connection by calling the participant requesting such calls, once a week, once a month or other times that work best for the DRC Advocate and the participant. It is not meant to be a crisis line, but a line for social connection: just for a check in, a friendly conversation, to see how their day is going.

GREENE COUNTY

Adapted to the many challenges presented by 2020. We were able to move our employees to virtual visits and work from home with relative ease. Ensuring that all the individuals we support have access to technology is another matter. Abilities First was fortunate to have received a grant from the Community Foundation of the Ozarks to allow us to partner with Pitt Technology and provide 150 tablets to individuals we support. This is the

- beginning of our effort to ensure that people we support have the ability and opportunity to use technology and the internet to remain connected to people, programs, information, and all the things we know are an integral part of daily living.
- Continued to provide classes in the arts through virtual learning platforms. Having most schoolage children in our community attending public school classes in a hybrid model of in person and virtual classes gave us an opportunity to have our Academy classes during times that normally kids are in school and to have more inclusive classes for this group as a result.
- Provided job coaching and classroom instruction to job seekers in a virtual environment through Abilities First Employment Services.
- Completed visits virtually to ensure service delivery continued and families had supports available to them.
- Learned to operate with social distancing in place and have continued to be prominent links to our community.

GRUNDY COUNTY

- Successful year of attending NCMC Pirates basketball games, cooking classes with area churches, supper club at local establishments in Grundy County, and fishing outings sponsored by the Missouri Department of Conservation and NWTF.
- Continued safety training with City of Trenton & Grundy County Emergency Safety Personnel.
- Completed many crafts such as "Make it and Take it" at Christmas, painting, and tie-dying shirts and masks to name a few.







HOWARD COUNTY

- Designated as a Blue Ribbon Employment
 County by the Division of Developmental
 Disabilities employing 35% of the people served:
 22 by DD Employment Services 9 by Vocational
 Rehabilitation 3 by Sheltered Employment 20 by
 Natural Supports
- Converted to full remote work and remote monitoring to keep employees and people served safe during the COVID pandemic.
- Received 100% Consumer and Guardian Satisfaction of TCM Services on returned surveys.
- Began successful and consistent utilization of Show-Me ECHO
- Increased paid holidays for employees from 7 to 11
- Added and trained 4 new citizen board members to the HCSSB
- Established new Business Associate Agreements and funding as a last resort to individuals with developmental disabilities in need of individualized counseling services.
- Granted funds for non-for-profit community inclusion projects: Fayette Splash Park, Fayette R-III Sensory Pathway, Adaptive Equipment in the City Park, and Endless Options Community Integration Employee/Advocate

JACKSON COUNTY

- Survived COVID-19 with no layoffs, no reduction in benefits or pay, and no suspension of services other than transportation for a short period of time.
- Gained a three year accreditation with CARF

JEFFERSON COUNTY

Launched in January 2020, the Eastern Region Alliance (ERA) shared funding portal and aligned processes in collaboration with the Productive Living Board of St. Louis County, the Developmental Disabilities Resource Board of St. Charles County, and the St. Louis Office for Developmental Disability Resources.

- "Caring for the Caregiver" conference during DSP Appreciation week with a red carpet theme. 85 people attended and 3 DSPs were recognized by their agency as a DSP of the year. From the 3 candidates, Ms. Eva Loveless of NextStep for Life was awarded DSP of the Year for Jefferson County. Mr. Tom Bookstaver, Dr. Tony Casey, and Ms. Keri Martin were recognized for their years of service to people with I/DD in the county.
- As of June 30, 2020 DD Advocates was providing Service Coordination to 978 of the 1,366 DMH eligible residents of Jefferson County.
- Provided as a result of the Partnership for Hope waiver, over 220 services to 167 people in the county at a total cost of \$1.27 million.
- Participated in March 2020 in our TOGETHER Advisory Committee in Disability Rights Day at the Capitol in Jefferson City. MACDDS legislative priority cards were given to representatives and senators as well as a "Real Stories of Real People in Jefferson County on the DMH Waitlist for Services" document.
- In February 2020, Mr. Bill Knittig, Director of DD Advocates Service Coordination and Chairman for Arnold's Commission on Aging and Disabilities, successfully advocated with the Arnold City Council to restore operation of the Jeffco Express public transportation system in the city while researching other funding opportunities.

LAFAYETTE COUNTY

 Celebrated its 42nd Anniversary of providing community-based services to individuals of Lafayette County.







LINCOLN COUNTY

- Received a \$250,000 grant from DNR to construct an accessible recreational trail in Kiwanis Park, a \$15,000 grant to install a disc golf course from the Troy Convention and Visitors Bureau, and a \$20,000 grant from the Troy Rotary Club to install a splash pad. The park is coming together and will be accessible to people of all abilities.
- Staff turnover rate of 18% continues to be significantly lower than the state and national average.
- Mary Sullivan-Thomas, Executive Director, received the Eddie Mae Binion Community Service Award from Legal Services of Eastern Missouri for her volunteer advocacy work in reducing the incidence of domestic violence in Lincoln County.
- Successfully completed our 9th CARF survey with very few recommendations.
- Quickly adapted to the new COVID-19 world by transitioning our Day Program Services into our Residential Services. We are also providing virtual services to clients.

MACON COUNTY

- Transition Services partnership with Truman State University & Hannibal Regional Hospital Best Program
- Successfully receiving funding from Macon County for COVID PPE supplies
- Meeting the needs of individuals and families through the pandemic by mobilizing our service coordinators with cell phones and mobile devices to insure services are provided
- Participation in Living Well Grant : A Community Monitoring and Capacity Building Model County Initiative
- 8 Members of the Living Well Project successfully completed all coursework to become certified as Life Course Ambassadors
- Provided funding for 42 Partnership for Hope participants
- Received recognition as a Missouri Tiered Supports Team

OSAGE COUNTY

- Completed technological upgrades to our office.
- Currently working with a grassroots group and Unlimited Play to get a fully inclusive playground built in Osage County.
- Hired two additional case managers and moved offices to enable us to begin providing targeted case management services to individuals in Gasconade County.

PHELPS COUNTY

- Phelps County SB-40 Board met 100% of the goals set forth by DD for all areas reviewed in the TCM Provider trend report for 2019. Those areas include: Level of Care, ISP reviews, TCM reviews, MoHealthNet Audits, MMAC audits, Nursing reviews including action taken by Support Coordinators!!
- Continues to be an employment first county by continuing to work hard to expand employment in both Phelps and Texas County.
- Continues to partner with MO S&T college to grow a program called Best Buddies. The program is set up as a friendship chapter to meet new people and develop meaningful friendships. Young adults with I/DD have typically been isolated at home or work environments. Now individuals with I/DD can get involved in local campus and community life. https://www.bestbuddies.org/what-we-do/ friendship/.
- Six individuals were able to attend Camp Wonderland with TCM financial support.

PIKE COUNTY

- Taken the steps necessary to protect the health and safety of persons with intellectual and developmental disabilities and staff in all of our facilities during the COVID-19 pandemic.
- Provided significant financial support to a local agency who had to close their day program site for an extended period of time due to COVID-19.







PIKE COUNTY (CONT.)

Celebrating our 50th anniversary in 2020, and although celebratory events had to be cancelled due to the pandemic, a blog site has been established celebrating success stories of persons served with IDD at: https://pikesb4oorg.wordpress. com/.

PLATTE COUNTY

- Quickly moved from completely on-site day services to in-home day services to meet needs during the pandemic, transitioning back as safety allows.
- Continued to transport those working in community jobs deemed essential throughout the pandemic.
- Secured tablets in all residential sites to allow for personal connection over video conferencing while following stay at home orders.
- Established full PPE kits for each home to access should a COVID-19 outbreak occur.
- Opened facility to people with developmental disabilities needing computer/internet access in order to file unemployment claims and for other reasons needed.

PULASKI COUNTY

- Continued to grow and offer services to a large military population along with lifelong residents.
- Grown in case load and have learned many new creative ways to help clients during the COVID-19 pandemic.

RANDOLPH COUNTY

- Continues to provide local case management services to all of Randolph, Chariton and Carroll Counties.
- Continue with conflict free TCM arrangements in Boone and Nodaway counties.
- Support a total of 455 individuals across all TCM coverage areas.

RAY COUNTY

- Remains committed to our partnership with the Ideal Industries extended employment program.
- Continued to operate our residential programs, provide continued day services and transportation throughout the coronavirus pandemic. Other services, such as community integration and personal assistance, were provided however on a limited basis.
- Approved as an Organizational Payee through Social Security. We are starting with individuals for whom we already help manage their financials. We hope to expand over time and offer the service at no cost to others in our community.

SALINE COUNTY

 Funded and opened an inclusive playground in Sweet Springs, MO.

ST. CHARLES COUNTY

- Completed a four county Eastern Region Alliance solidifying our commitment to ensuring the best possible outcomes for individuals with developmental disabilities by leveraging our relationships and taxpayer dollars in a way that also benefits provider agencies and the community.
- Expanded our case management program by adding our fifth team of case managers including a supervisor and intake specialist.
- Provided case management to over 1,200 who chose our services including an additional 123 new customers this past fiscal year.
- Exceeded our target for customer satisfaction each year since program inception in 2006, with an average satisfaction rating of 97% satisfaction.







ST LOUIS CITY

■ The Eastern Region Alliance (SB40 Boards of St. Louis City, St. Louis County, St. Charles County and Jefferson County) aligned services and released a shared funding manual. Agencies are now able to submit funding requests through a shared portal which streamlines the funding request process for agencies funded by multiple boards. Agencies are able to invoice all boards through the shared portal. Program and financial monitoring is also aligned so monitoring of mutually funded agencies takes place one time which reduces the burden on agencies. Program outcomes are aligned which will allow the Alliance to report the impact of services regionally and by specific county.

ST LOUIS COUNTY

- Celebrated PLB's 40th Anniversary!
- Invested over \$23 million in services for 4,905 individuals.
- 825+ people received inclusive employment supports.
- 332 people received pre-employment supports.
- 431 people received independent supported living assistance.
- 120 individuals received services through Partnership for Hope.
- Continued IDDHelp.org pilot project, an Information and Assistance service launched in 2018 which serves the Greater St. Louis Region in partnership with DDRB in St. Charles County, DD Resources in St. Louis City, and United Way 211. Over 3,200 contacts were made with IDDHelp.org in the last year.
- Converted Purchase of Service (POS) to Grants in March for the remainder of the fiscal year to ensure agencies would be able to continue to serve individuals through face to face, virtual and other methods of support during COVID-19.
- Launched the Eastern Region Alliance, a collaboration between the four St. Louis area SB40 Boards to help efficiently use taxpayer dollars, reduce administrative burden on service

providers, and accelerate progress in measuring and articulating the impact of funded services on people's lives.

WARREN COUNTY

Continues to provide targeted case management to persons who have HealthNet (Medicaid) coverage and who live in Warren and Montgomery Counties. For Warren County residents who do not have HealthNet, support via an information/resource coordinator is available to help access SB 40 funded resources as well as other community resources they may need. Through its client assistance grant, the Board funds a variety of services for people who are not eligible for HealthNet coverage, as well as services that are not funded by state plan or waiver (or for which there are no waiver-funded providers in the county), the most popular service being respite.

WASHINGTON COUNTY

Began contracting with various employment providers in our area to support the growth of employment services in Washington County. We are in our 11th year of providing targeted case management to Washington, Crawford, and Iron counties.

WEBSTER COUNTY

- Collaborated with OATS Transit to assist with transportation to employment, employment services, and day programs.
- Continued growth with Targeted Case Management.
- Collaboration with local school districts to provide information to families and teachers on services to assist the school and student.
- Drury University Music Therapy program accommodated virtual music therapy so individuals could continue to benefit from services especially during COVID.

2019 CONFERENCE & 40TH ANNIVERSARY

The conference planning committee provided a special program in 2019 to recognize the 40th anniversary of MACDDS and the 50th anniversary of the Senate Bill 40 legislation. As our conference theme reflected, it was a time to honor the past and shape the future.

In 1969, a small group of parents of children and adults with developmental disabilities envisioned creating a local board; a government entity funded with property taxes similar to their local school boards. Their vision became a reality when the General Assembly created Section 205.968 - 205.972 RSMo, establishing the opportunity for counties throughout Missouri to have such boards.



In 1979, in the corner booth at Howard Johnson's in Columbia, the Missouri Association of County Developmental Disability Services (MACDDS) was organized by six visionary leaders. They wanted a forum to share information, discuss common challenges, and discover ways to act cohesively in areas of overall concern for people with developmental disabilities and their families. Today, 65 of the 88 "Senate Bill 40 Boards" are members of MACDDS along with 17 Related Private Organizations. MACDDS is committed to providing leadership, inclusion, collaboration and local solutions to local needs.

This celebration of 40 Years of MACDDS highlights the accomplishments of this group of visionaries and the leaders who continue operationalizing their vision. MACDDS members continue to serve individuals with developmental disabilities and their families in communities where they live, learn, work and play.



IN MEMORIAM: CHUCK GRAHAM

We were honored to have Chuck Graham as the keynote speaker at the MACDDS 40th Anniversary Celebration Banquet. Chuck has been a long-time friend of the association and a staunch advocate for people with disabilities. Chuck participated in many MACDDS meetings, presented at several MACDDS Annual Conferences and advocated on behalf of people with disabilities in the Missouri House and Senate. Little did we know his keynote address at our 40th celebration banquet would be his last presentation for our organization. His tenacious advocacy will not be forgotten. Chuck Graham passed away on May 19, 2020. Chuck served as the Assistant Director of the Great Plains Disability Resource Center for a number of years prior to being elected to public office.

Chuck Graham (1965-2020) served as a Representative (elected in 1996) and Senator (elected in 2004) in Missouri. Chuck spent his life advocating on behalf of and for people with disabilities. Chuck also served on numerous board and commissions in Missouri and across the nation including the Missouri Governor's Council on Disability the U.S. House Task Force on the Rights and Empowerment of Americans with Disabilities, the chairman of Columbia Disabilities Commission, and Associate Director of Great Plains ADA.

LIFETIME MEMBER

LYNN SMITH

After more than 30 years with Progressive Community Services, Executive Director Lynn Wells-Smith is well deserving of the MACDDS Lifetime Achievement Award. Lynn began with PCS in 1988 and was promoted to Executive Director in 1998. Lynn has been an active member of MACDDS, having served as an officer and on numerous committees through the years. She has embraced the mission of MACDDS and this is reflected in her leadership at PCS. She has helped make PCS a leader for change in Buchanan County for individuals with intellectual and developmental disabilities. Individuals with I/DD benefited from her dedication and leadership as she brought the value of inclusiveness to the community.



PRESIDENT'S AWARD

VICKY DAVIDSON, M.ED. -

The 2019 MACDDS President, Kyle Schott, presented the President's Award to Vicky Davidson. Vicky is the Executive Director for the Missouri Developmental Disabilities Council (MODDC). Vicky has over thirty years of experience working toward statewide systems change and policy development that impacts



individuals with developmental disabilities and their families, and advocating for people with disabilities. Vicky is responsible for starting the leadership training, Partners in Policymaking, to MO as she served as the coordinator for the first 14 years of the training. Vicky has also taken a lead role for MODDC over the years in areas such as supporting families, education, transportation, legislative advocacy, first responder disability awareness training and emergency preparedness. She has also served in leadership roles on a number of boards and is currently the chair of the state's Access and Functional Needs Committee and is the secretary of the National Association for Councils on Developmental Disabilities. Kyle says of this award, "Vicky has been a strong advocate for individuals with intellectual and developmental disabilities through her work at the Missouri Council on Developmental Disabilities, but also with her history of disaster response, Vicky makes sure that individuals with developmental disabilities are accounted for during and after a disaster as she chairs the Access and Functional Needs Committee for disaster preparedness for the state of Missouri."

ROGER GARLICH AWARD

LES M. WAGNER

Roger Garlich was a pioneer in the field of developmental disabilities in Missouri, however he was not alone on that journey. Les Wagner was by his side. Les and Roger were innovative leaders who continually formed partnerships at the local and state level to ensure that people with developmental disabilities had access to high quality, community-based services in the communities in which they lived. Les has worked in the field for over 40 years and has influenced the provision of services at the local, state, and federal levels. His 35year career as Executive Director for Boone County Family Resources provided him with the opportunity to explore creative local solutions to best meet the needs of individuals with developmental disabilities and then share these successes and strategies with others in the state to form a responsive, community-based network throughout Missouri. One of the most significant contributions to the field by both men was the development of the Partnership for Hope waiver in Missouri, which later became a national model for community-based services and supports. Under Les' leadership, Boone County Family Resources



became the first program in the nation to receive accreditation from the Commission on the Accreditation of Rehabilitation Facilities (CARF) in the areas of service coordination and family support in 1995. The model of local-based case management in partnership with the Department of Mental Health came directly from the influence and experience of Les as he piloted this unique collaboration in Boone County. Les and Roger formed MACDDS in 1979 along with colleagues Wes Erwin, Randy Kindred, Karl Morris, and Bill Welsch. Les served as president of MACDDS on four separate occasions and is a lifetime membership award recipient.

FRIEND OF MACDDS AWARDS

MASONIC HOME OF MISSOURI

The Masonic Home of Missouri has allowed MACDDS to use The Grand Lodge of Missouri space for meetings and special events over the past several years at no charge. The Masonic Lodge has agreed to do this in support of MACDDS' mission in order to save resources to directly serve people with developmental disabilities.



MICHELLE C. REYNOLDS, PhD

Dr. Sheli Reynolds is very passionate about improving the lives of people with disabilities, founded in her relationship as a sibling to a brother with developmental disabilities. She wholeheartedly believes that all citizens have the right to live, love, work, and play in their communities. Sheli has been a tremendous advocate for and alongside people with disabilities, working to create policy, practice, systems, and community change to improve people's lives. Sheli currently serves as the Associate Director at UMKC Institute for Human Development, where she has worked for over 20 years. She has also served on the President's Committee for People with Intellectual Disabilities and has been a leader in the National Community of Practice for Supporting Families of Individuals with Intellectual and Developmental Disabilities. The work she has done as the lead developer of the Charting the LifeCourse framework has made a real difference in the operations of many organizations leading to a better quality of life for so many. The Charting the LifeCourse framework serves as the foundation for person-centered and family-centered transformation across the country



and addresses the needs of a person as well as previous life stages and what actions will lead to future outcomes. Sheli and her team took philosophy and ideas to support people and made them into tangible tools that are easy to use and understand.



SARAH MCDANIELS -

Sarah McDaniels is a special education teacher in the Park Hills School District. Sarah believes in her students and encourages them to live their best possible lives. She promotes inclusion within the community and is involved in the Northland Career Connections Consortium where she serves a crucial role as the organizer of the annual career fair and oversees the summer work experience program.

SPECIAL RECOGNITION AWARDS

REPRESENTATIVE CHUCK BAYSE AND SENATOR DENNY HOSKINS

Representative Chuck Basye and Senator Denny Hoskins, working alongside MoDE, sponsored bipartisan bills in the House (HB399) and the Senate (SB45) to mandate insurers cover therapies for children with developmental disabilities.

The proposed language of these two bills was amended to SB514 and later signed into law by Governor Mike Parson on July 11, 2019. This law took effect on 2020 insurance plans.



MISSOURI DISABILITY EMPOWERMENT

Missouri Disability Empowerment (MoDE) advocates for change of policies and legislation which impact those with disabilities. In relation to this award, MoDE was instrumental in pushing bipartisan legislation through both the Missouri House and Senate to mandate insurers to include physical, occupational, and speech therapies for children with physical and developmental disabilities up to age 18. MoDE's advocacy efforts for those with disabilities goes far beyond this legislation and includes a mobile application with a map showing accessible and family restrooms.

CUTTING EDGE AWARDS



BEST BUDDIES •

Best Buddies is an international nonprofit organization dedicated to establishing a global volunteer movement that creates opportunities for one-to-one friendships, integrated employment, leadership development, and inclusive living for individuals with intellectual and developmental disabilities. The Missouri Chapter was founded in 2016 with one shared vision of helping the Show-Me-State better understand, accept, and include people with intellectual and developmental disabilities. Their commitment and leadership has created countless opportunities for people with IDD to have access to one-to-one friendships and leadership development. The Missouri Chapter has grown to 35 total chapters, with a total of over 1,400 participants across nine counties impacting more than 14,000 individuals.

THE FARMER'S HOUSE •

The Farmer's House opened in 2012 with a mission to provide a community integrated hand-on work environment for youth and adults with developmental disabilities. Their motto: a place to cultivate self-esteem, grow self worth, and harvest the confidence and passion that comes from a job well done.

The organization allows students with disabilities to have early work experiences similar to those that people without disabilities have naturally through their early work experience program. The organization also offers a variety of services including community integration and day habilitation, and has developed relationships with the local SB40 boards and school districts.



2021 LEGISLATIVE PRIORITIES

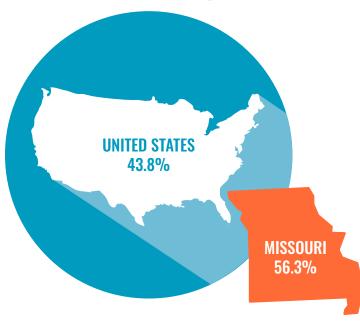
For more than 40 years, MACDDS has partnered with the state to promote county initiatives in developmental disabilities services. Comprised of 65 county boards, our members lead local initiatives that have statewide impacts.



Fully fund essential services for people with intellectual and developmental disabilities (I/DD).

 A direct support hiring and retention crisis already exists and has been compounded by the COVID-19 pandemic and the increase in Missouri's minimum wage. Agency reimbursement rates are inadequate and must be increased to meet the requirements of the CMS Corrective Action Plan. Lack of action will continue to affect our ability to provide essential services to our most vulnerable citizens and the state's ability to receive federal matching funds.

United States vs. Missouri Direct Support Professional (DSP) Average Turnover Rates



Safeguard existing programs, funding, and services from Managed Care entities, which have been proven to be ineffective with I/DD services in every state where they have been introduced.

- Continue to collaborate with DMH-DD, MO
 HealthNet, legislators, and other stakeholders to
 create a more efficient framework for delivery of
 successful and impactful long-term services and
 supports (LTSS).
- Design a system to include the following core values:
 - Prioritize people with I/DD
 - Provide stability and sustainability
 - Provide ease in administration
 - Preserve and strengthen local control
 - Provide positive, attainable, and measurable outcomes
 - Comply with the Medicaid Home and Community Based Services Final Rule
 - Ensure TCM stays at the local level, is independent of the Managed Care Organization and is not conflicted

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Howard County Sheltered Services Board Tina Rice, Executive Director 600 West Morrison, Basement Suite P.O Box 412 Fayette, MO 65248 Phone: 660-248-5105 Ext 113 Fax: 660-248-5107 Email: trice@hcssb.org www.hcssb.org

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Jackson County

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Jasper County

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Cape County Board of Developmental Disabilities

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Email: Ithomas@stoneddboard.com
www.stoneddboard.com

Taney County

Developmental Connections
Troy Rasmussen, Executive Director
1533 E. State Hwy. 76, Suite 1
Branson, MO 65616
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Fax: 417-334-1316
Email: trasmussen@taneydds.com
www.developmentalconnections.com

Warren County

Warren County Developmental Disabilities Board Anita Contreras, Executive Director 210 E Booneslick Rd. Warrenton, MO 63084 Phone: 636-456-4347 Fax: 636-456-0366 Email: anitac@warrencountyddb.org

Washington County

Washington County SB40 Board Jeffery Richards, Director 10558 West State Hwy E P.O. Box 431 Potosi, MO 63664 Phone: 573-438-2866 ext. 8 Fax: 573-438-2875 Email: catrina@wcspartners.net www.wcsb40.com

Webster County

WC Partners
Katrina Detherow, Executive Director
1329 Spur Drive Suite 160 P.O. Box 9
Marshfield, MO 65706
Phone: 417-630-0782
Fax: 417-630-0783
Email: clay@wc-partners.net



MACDDS looks forward to hosting its Annual Conference this fall at Holiday Inn Executive Center in Columbia, Missouri with keynote speaker Kelsey Tainsh, over 35 workshop sessions, brag and share sessions, keynote session awards luncheon, and much more!

MACDDS ANNUAL CONFERENCE SEPTEMBER 29TH-OCTOBER 1ST 2021



RPO AND TCM DIRECTORY

RELATED PRIVATE ORGANIZATIONS

ABILITY

Darleen Hainline, Executive Director 104 S. McKinley, Suite F Union, MO 63084 Phone: 636-583-5801 ext 1209 Fax: 636-583-5597 Email: dhainline@dsfranklin.org www.abilityds.org

Alternative Community Training, Inc. (ACT)

Don Lafferty, Executive Director 2200 Burlington Columbia, MO 65202 Phone: 573-474-9446 ext 2116 Fax: 573-474-7458 Email: dlafferty@actservices.org www.actservices.org

Central Connections, Inc.

Tracy Auxier, CEO 3236 Emerald Lane, Suite 100 Jefferson City, MO 65109 Phone: (573) 635-6804, Ext. 102 Fax: (573) 635-7681 Email: tracyauxier@ccicm.org www.ccicm.org

Champ Clark Service Coordination

Wendy MacLaughlin, Executive Director 912 Hwy 161 Bowling Green, MO 63334 Phone: 573-324-6226 Fax: 573-324-3159 Email: wmaclaughlin@champclarksc.org www.champclarksc.org

Easterseals Midwest

Jeanne Marshall
Chief Program Officer
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Phone: 314-567-7705, ext. 7016
Fax: 314-567-6539
Email: jeanne.marshall@esmw.org
www.eastersealsmidwest.org

Empac Group, Inc.

Eric Giebler, CEO P.O. Box 354 Sullivan, MO 63080 Phone: 573-468-3888 Fax: 573-468-2429 Email: egiebler@empacgroupinc.com

Endless Options, Inc.

Debra Miller, CEO 222 East Davis Fayette, MO 65248 Phone: 660-248-5233 x105 Fax: 660-248-3779 Email: dmiller@endlessoptions.org www.endlessoptions.org

ICAN Missouri Foundation

Dawn Perkins, Executive Director 105 North Ave. P.O. Box 603 Moberly, MO 65270 Phone: 660-26g-8767 ext 104 Fax: 660-26g-8772 Email: dperkins@icanmo.org www.icanmo.org

Judevine Center for Autism

Rebecca Blackwell, President & CEO 1810 Craig Road, Suite 207 Saint Louis, MO 63146 Phone: 314-637-4029 Fax: 314-400-2272 Email: bblackwell@judevine.org www.judevine.org

LinkAbility Inc.

Cheryl Cassidy, Executive Director 162 Industrial Park Dr. Suite D Hollister, MO 65672 Phone: 417-334-8985 Fax: 417-334-8984 Email: ccassidy@link-ability.com www.link-ability.com

Missouri Developmental Disabilities Council

Vicky Davidson, Executive Director 1706 East Elm Street P.O. Box 687 Jefferson City, MO 65102 Phone: 573-751-8611 Fax: 573-526-2755 Email: Missouriddcouncil@gmail.com www.Moddcouncil.org

NextStep for Life, Inc.

Jennifer Wooldridge, CEO P.O. Box 97 Mapaville, MO 63065 Phone: 636-282-4401 Fax: 636-282-4411 Email: jgwooldridge@nextstepforlife.org www.nextstepforlife.org

Randolph County Sheltered Industries,

dba Mid-Mo Productivity and Packaging Specialists 1751 Robertson Rd. 126 Moberly, MO 65270 Phone: 660-263-6202 Ext 405 Fax: 660-263-0773

St. Louis Arc

Mark Keeley, President/CEO 1177 N. Warson Road St. Louis, MO 63132 Phone: 314-817-2280 Phone: 314-569-2211 Fax: 314-569-0778 Email: mkeeley@slarc.org www.slarc.org

Strides Case Management

Andrea Zoellner, CEO 21530 Hwy 32 Suite B P.O. Box 384 Ste. Genevieve, MO 63670 Phone: 573-883-3330 Fax: 573-883-3332 Email: azoellner@stridescm.org

The Farmer's House

Suzanne Zimmerman, Board of Directors 415 Main St. Weston, MO 64098 Phone: 816-640-3276 Email: suzanne@thefarmershouse.org www.thefarmershouse.org

TARGETED CASE MANAGEMENT

Ozark Center

Vicky Mieseler, Chief Administrative Officer 1105 East 32nd Street #2 P.O. Box 2526 Joplin, MO 64803 Phone: 417-347-7006 Email: vlmieseler@freemanhealth.com www.freemanhealth.com/ozark-center-services

Special Needs Services of Ray County

Suzan Breen, Executive Director 810 E. Main Street Richmond, MO 64085 Phone: 816-470-5045



PAST PRESIDENTS

Kyle Schott—2019 • Jorgi McNamara—2019
Marcus Whitlock—2018 • Ed Thomas—2017
Alecia Archer—2016 • Jeff Richards—2015 • Andrea Purdome—2014
Ann Graff—2013 • Ann Graff—2012 • Les Wagner—2012 •
Jake Jacobs—2011 • Jennifer Wooldridge—2010 • Max Lytle—2009
Cathy Arrowsmith—2008 • Vicki McCarrell—2007 • Jim Casey—2006
Marcus Whitlock—2005 • Mary Sullivan-Thomas—2004
Peg Capo—2003 • Joe Barbour—2002 • Ann Graff—2001
Alecia J. Nissen—2000 • Janice Tilman—1999 • Betsy Barnes—1998
Jim Casey—1997 • Wes Buffington—1996 • Wes Buffington—1995
Nancy Allman—1994 • Max Lytle—1993 • Ron Kruse—1992
Amy Vasquez—1991 • David Richter—1990 • Les Wagner—1989
Karl Morris—1988 • Mike Kelsey—1987 • Diane Bush—1986
Wes Erwin—1985 • Randy Kindred—1984 • Roger Garlich—1983
Les Wagner—1982 • Les Wagner & Paul Wilson—1981

LIFETIME MEMBERS

Lynn Smith • Jennifer Wooldridge • Tony Casey
Jennie Ames • Deb Wohlers • Janice Tilman
Ron Kruse • Betsy Barnes • Les Wagner
Roger Garlich • Wes Buffington
Terry Weatherspoon • David Richter
Karl Morris • Max Lytle
Randy Kindred • Mike Kelsey

FOUNDING MEMBERS

Wes Erwin • Roger Garlich Mike Kelsey • Randy Kindred Karl Morris • Les Wagner Bill Welsch

Missouri Association of County Developmental Disabilities Services

Website: www.macdds.org