MISSION
“MACDDS champions inclusive communities through the leadership and collaboration of its member organizations.”

2019 BOARD OF DIRECTORS

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Scott and Cape Girardeau Counties
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St Louis County
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Jackson County
Clay McGranahan, Member
Webster County
Jeff Richards, Member
Washington County
Mary Sullivan-Thomas, Member
Lincoln County
Ed Thomas, Member
Camden County

VISION
“All people lead full, meaningful lives as valued members of their communities.”
I am a relative newcomer to MACDDS having started my personal association in 2014. In five years a lot has changed. It seems like we are constantly talking about change in the field of developmental disabilities. This past year has brought on significant changes to MACDDS. What does not change is the mission of MACDDS. Our mission is to serve; to serve the people of the counties we represent; to protect the vulnerable and to advocate for those without a voice. I can say without any doubt that the members of MACDDS are true servants to this mission.

This past year MACDDS has had a change in leadership. I became president with the departure of Jorgi McNamara in April. Jorgi has been a strong presence with MACDDS for many years and continues to have involvement in a different role for Eitas in Jackson County.

After six years as Executive Director for MACDDS, Les Wagner moved on to other endeavors. Les was one of the founding members of MACDDS and undoubtedly this association would not be what it is without his leadership and wisdom. Anyone associated with MACDDS owes a great deal of gratitude to Les for his stewardship of the association for the past 40 years.

MACDDS has taken on a new governance structure. With the size and growth of the Association, change was necessary. A 15 member board now oversees the governance. One of the first actions of the board was to hire an Executive Director. We are blessed and fortunate to have Connie Cunningham join us on this journey of change. Speaking on behalf of the board we have great confidence Connie will lead us forward to tackle the many challenges ahead.

Speaking of challenges, these are numerous, but two stand out more than others. Provider agencies are facing a crisis in the Direct Support Professional field. This type of work is difficult and demanding requiring an immense amount of dedication and compassion. Unfortunately the pay is substandard due to low Medicaid reimbursement. This results in high turnover rates which reduces the quality of care. Due to lack of funding the state has had to institute a waiting list for individuals seeking new waiver services. This puts additional strain on counties and Targeted Case Management organizations to help provide funding and locate alternative means of services. But the biggest strain is on individuals and families dealing with intellectual and developmental disabilities. These families depend upon waiver services to meet daily needs.

MACDDS stands to continue to provide leadership in the field of intellectual and developmental disabilities by giving guidance and mentorship to county boards and non-profits working on behalf of county boards. MACDDS continues to strengthen its relationship with the Division of Developmental Disabilities to provide consistency in care throughout the state. Most importantly, MACDDS and its representative boards and non-profit agencies will always act as an advocate for the rights of the individuals we serve. It has been my distinct pleasure to serve this association as president and plan to continue in this role through 2020.

Kyle Schott
President, MACDDS
Representative for Cape Girardeau and Scott Counties
Regional Director for Catholic Charities of Southern Missouri
Of the 88 SB40 County Developmental Disability Resource Boards in Missouri, including the City of St. Louis, 65 are MACDDS members.

MACDDS Members receive $96,087,364 representing 90.34% of annual County Developmental Disability Resource Board tax levy funding.
As I write this letter for the annual report, I am in my 5th week as the Executive Director of MACDDS. It is an honor to take over the leadership reins for a group who has worked tirelessly for 50 years to be the voice for assuring all people have the opportunity to lead full, meaningful lives. And not only does this year mark the 50th anniversary of the enabling SB40 legislation to create County Developmental Disability Resource Boards, but 2019 also marks the 40th year anniversary of the formation of MACDDS. Truly it is a year to celebrate the amazing efforts of the member organizations who have served with patience and grace, and who have given their time, talent and expertise to strengthen the infrastructure of MACDDS while keeping a forward eye on the outside world.

Through its past leadership, MACDDS has thrived and proven its purpose over and over again on local, state and national levels. With the dedication of the Board of Directors and the membership as a whole, investments have been made in new opportunities to enhance the work of the local county boards.

Every day we see the world around us change on so many levels. It is important that MACDDS is always assessing and evaluating its strengths and challenges as well as working to make necessary changes to continue to grow as a leader in this field. We must continually appraise our current environment and strengthen existing relationships while building new ones, and must remain a strong voice in advocating for resources and initiatives to support our member agencies and the people we serve. Our infrastructure must be strong so that when times get tough, there will be no room for crumbling. Managed care, politics and budget issues will always be a part of the challenges we face, but it is the trust, support and kindness members show to each other and their community that will matter at the end of the day. These are the principles on which MACDDS was formed that will help us continue to grow stronger.

As our world changes, we have to continually evaluate our communication to find new and better ways to tell our story. And by doing this, we will continue to HONOR THE PAST AND SHAPE THE FUTURE.

Connie J. Cunningham
Connie J. Cunningham, Executive Director
cunninghamc@macddsoffice.org

MISSION

“MACDDS champions inclusive communities through the leadership and collaboration of its member organizations.”
## 2018 County Developmental Disability Resource Board Tax Levies

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<th>County</th>
<th>Certified Rate Per $100 Assessed Valuation</th>
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<th>Projected Funding by County in dollars</th>
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**County** | **Certified Rate Per $100 Assessed Valuation** | **Total Assessed Valuation in dollars** | **Projected Funding by County in dollars** | **Projected Funding for MACDDS County in dollars**

**Total** | **108,239,252,198** | **106,359,347** | **96,087,364**

*Tax Levy Source: Missouri Auditor's Office. For more information visit: http://auditor.mo.gov*
103 COUNTIES AND THE CITY OF ST. LOUIS PARTICIPATE IN PARTNERSHIP FOR HOPE

In 2007 the Missouri Association of County Developmental Disabilities Services (MACDDS) received a grant from the Missouri Foundation for Health to study the state Medicaid waivers with the goal of increasing access to needed services for individuals. Among the objectives was to gain information on best practices and recommend to the state improvements in the Medicaid waiver programs for Missouri. Today 103 counties and the city of St. Louis participate in the Partnership for Hope (P/H). P/H is expanding and continuing to change the lives of thousands of Missourians with developmental disabilities. Here are some of the success stories from around the state.

PARTNERSHIP FOR HOPE SUCCESS STORIES

BARRY COUNTY

A new mother started receiving Individualized Skills Development through their P/H waiver while her baby was in a temporary foster arrangement. She has used the waiver to learn cooking and financial skills to better care for her baby and family. She has been very successful and is increasing her visits with her daughter with the goal of reunification.

BOONE COUNTY

Every STEP of the Way—When you ask Nick about his job, he immediately starts to grin and gush with pride. Nick is part of the Boone Hospital Center (BHC) family and works twenty hours per week in the hospital cafeteria. Besides restocking silverware, cleaning tables and sweeping floors, Nick is the warm smile that greets BHC staff and patient’s families needing physical and emotional nourishment from the cafeteria. Nick’s parents believe without the support of BCFR, and the P/H waiver, Nick would not have entered the STEP program which led him to his current position.

GREENE COUNTY

Kayley Mayes has a P/H waiver and uses Self-Directed Services. She is a five-year-old child with significant health issues due to Shaken Baby Syndrome. She relies on multiple pieces of adaptive equipment, walkers-standers-wheel chair, etc., and has a feeding tube so her care is very intensive and she requires total support for all activities of daily living. Mom is a nurse and works 12-hour shifts and was looking at cutting hours because State Plan services were not meeting all of the care needs. The P/H waiver has allowed mom to keep her work hours at the level needed to meet financial needs of the family and gives her the peace of mind that Kayley is well cared for while she is at work. The services also help Kayley to attend community activities that were not available to her since other staff are not able to support her needs outside of the home.

LINCOLN COUNTY

The P/H waiver helped change the life of a young lady named Madison, who has significant hearing, speech and mobility issues due to scoliosis. After graduating high school several years ago, she was scared of doing anything socially and would not leave the house without being by her mother’s side. She suffered anxiety about how people would perceive her because of her communication difficulties. Through therapeutic horsemanship at Tree House of St. Louis she now receives through the P/H Waiver, her socialization, mobility and posture are improving -and she loves the program! This service has been life changing for Madison and her family, and wouldn’t have been possible without the P/H Waiver.

RANDOLPH COUNTY

Successes are numerous in Randolph County. We have several individuals who have remained successful in living on their own in the community through skill building supports they received through P/H funding. Many children continue to build vital social skills through day habilitation activities which would not otherwise be available in our area.

TCM ENTITY—OZARK CENTER

We have had 11 new people come into the P/H waiver in the past year. We have had multiple people thriving in their communities and able to gain employment with the assistance they have received through getting services. P/H waiver has enabled our consumers to become more independent in their communities.
TARGETED CASE MANAGEMENT

105 COUNTIES AND THE CITY OF ST. LOUIS HAVE LOCAL CASE MANAGEMENT
MEMBER HIGHLIGHTS

AD AIR COUNTY

- Adair County SB40 Service Coordination provided Targeted Case Management (TCM) and Community Resource Coordination services for over 415 people in the five counties we serve: Adair, Putnam, Schuyler, Scotland and Sullivan.
- We continue to operate the Adair County SB40 Community Learning Center with a focus on providing life skill classes, trainings, and supports for people with disabilities, families, provider agency staff, as well as the community as a whole.
- We provided direct funding of more than $270,000 to support the people we serve through Partnership for Hope waiver match, employment supports, community integration, transportation, medical services and general relief.
- The Adair County SB40 was honored to be the first agency recognized by the Department of Mental Health with the Purple Ribbon Award for the Empowering through Employment Initiative.
- Our Summer Youth Program is in its eighth year teaching employment and life skills to teens during June and July.
- We held our first ever Annual Meeting & Awards Night, an expansion of the DSP of the Year Awards event, to celebrate not only outstanding Direct Support Professionals, but to also recognize Outstanding Community Partners, Inclusive Employers, and Outstanding Volunteers.
- The Adair County SB40 co-sponsored the Creating Community Arts Festival with a week-long celebration of inclusive arts events throughout the community, culminating in a Gallery Art Show and Awards Reception.
- We also co-sponsored the 2018 Community Engagement Conference held at Truman State University. The conference created the opportunity for members of the community to come together in an inclusive group to learn how to support people with disabilities to be a part “of” their community rather than just “in” their community. This conference was attended by 211 individuals with disabilities, their family and friends, as well as other members of the community. The 2019 Conference will be held on 10/8/19.
- We continue our partnership with the Northeast Missouri Dental Clinic to ensure that the individuals we serve receive regular preventive dental care and treatment with nearly 100 people enrolled. Assistance is given with scheduling and keeping appointments, payments, slide paperwork, and transportation.
- Our transportation assistance program remains a success through partnerships with Kirk-Tran Public Transit, OATS, and D & D Cab Company to eliminate the transportation barrier for individuals working and participating in their communities throughout northeast Missouri.
- We are working with Truman State University and other community stakeholders to develop the Greenwood Center for Autism and Neurodevelopmental Disorders.

AUDRAIN COUNTY

- Developed a partnership with our local Parks and Recreation Department this past year to assist in the development of a fully inclusive playground.

BARRY COUNTY

- Barry County is a rural county with a variety of Board supported services including music and art therapy, transportation, athletic programs and camps. Barry County participates in the PFH waiver and has no waiting list for services.

BOONE COUNTY

- Boone County Family Resources (BCFR) has grown to serve more than 1,900 children and adults with developmental disabilities annually. As the Agency continues serving more individuals and families, the need for staff to provide support also increases and we have outgrown our current office space. In Fall 2018, the Columbia City Council approved BCFR’s designs for a new office building. Construction is scheduled to begin in 2019 and to be completed in 2020.
MEMBER HIGHLIGHTS

BOONE COUNTY (CONT.)

- BCFR held an Outreach, Recruiting, and Onboarding summit with staff from across the Agency. The group’s brainstorming session resulted in an action plan to enhance efforts to hire and retain quality staff. The agency has implemented many of the ideas identified during the summit and is beginning to see positive outcomes as a result.

- BCFR implemented several Information Systems initiatives. We began using an encrypted, HIPAA-compliant texting app as an option to communicate with individuals and families—which for many is now a preferred alternative to encrypted email. The agency is utilizing electronic billing for county-funded services and is transitioning to electronic records for human resources and persons served. A web-based Learning Management System is being implemented.

- BCFR has continued its focus on providing transition-aged youth earlier experiences for successful employment and adult life. Our Support Coordinators are planning earlier with youth and families regarding their vision for a good life after graduation. BCFR embraces the Individual Placement & Support (IPS) principles that every individual who wants to work is eligible and should be supported in pursuing career paths they choose, and we continue to see the number of individuals in IPS Supported Employment and other BCFR employment services grow. We are seeing the results of these efforts with 29.3% of adults served employed in the community.

- Boone Point, the agency’s affordable housing apartments, completed its first full year of operation. Tenants in all 28 apartments chose to renew their leases. Affordable housing stakeholders from Illinois, including administrators from the Planning Council and DD state agency, visited Boone Point to learn more about affordable housing options for people with developmental disabilities as part of a 2-day State-to-State summit.

- BCFR co-hosted a Candidates Forum in the fall with Boone County legislative candidates and the Columbia Mayoral/City Council Candidate Forum in the spring. BCFR also met individually with each state legislator in October in recognition of Disability Employment Awareness Month. Legislators had the opportunity to meet with persons/families served through each of the agency’s three programs.

- In recognition of Light it up Blue—Autism Awareness month, BCFR staff read a children’s book written to increase understanding of Autism to approximately 1870 students in 85 Boone County elementary school classes. This was the first year of the event; the story and associated follow up activities led to many insightful questions from both teachers and students. BCFR also provided the Elementary School libraries with a copy of the book and additional related information and resources.

- BCFR Director of Life & Work Connections, Mark Satterwhite, was named Missouri’s People First Advisor of the Year at the annual SOAR conference.

BUCHANAN COUNTY

- Progressive Community Services (PCS) hosted two public screenings of “Intelligent Lives” and another at Missouri Western State University.

- PCS has partnered with the St. Joseph School District, United Cerebral Palsy of Northwest Missouri, Vocational Rehabilitation and Mosaic Life Care to start “All Students Achieve” (ASA), an unpaid high school senior internship at Mosaic Life Care.

- We have started holding Health Matters classes as well as Financial Literacy classes for people we support.

- PCS partnered with UMKC-IHD and Mosaic Life Care to support individuals with Intellectual and Developmental Disabilities, and help DD & IDD professionals and Medical Professionals understand and use Support Decision-Making in Healthcare.

- PCS hosted a tech-fest with individuals and family members showing how they use technology to enhance their lives.

- PCS has grown from supporting 42% of people with IDD in Buchanan County to supporting 57%.

- We held our first ‘Appy Hour’ with mocktails for individuals and families to share what apps they are using to enhance their lives.
MEMBER HIGHLIGHTS

- PCS partnered with numerous local agencies to host the first Regional Transition Network for high school students to help them start thinking about their lives once they graduate from high school.
- PCS partnered with an elementary school to have a disability awareness day at that grade school.
- Among other events, PCS hosted MO ABLE, Supported Decision-Making and “It’s Happening - Victimization” for anyone interested.

CALLAWAY COUNTY
- Celebrated a 3-year CARF accreditation this year. We have been awarded a 3-year accreditation since 1998.
- Approved over 120 applications for services, support, or equipment since 2014 through the Individual and Family Support Pilot program. The pilot assists individuals who do not qualify for services or resources in other federal, state, or local programs.
- Offered health and wellness initiative in the day service program to promote the maintenance of health and strength. Participants enjoy partnerships with United Methodist Church “Walk with Ease” program, YMCA, University Extension Stay Strong Stay Healthy, and Westminster College adaptive physical education and creative movement classes.
- Provide funding through local county tax dollars for Remade for a Purpose, non-profit resale boutique that employs individuals with disabilities; Kingdom Projects, Inc., sheltered workshop, and Serve, Inc. transportation provider.
- Transitioned successfully to electronic filing system.
- Collaborated with University of Missouri/Thompson Center occupational therapist to offer individuals with eating disorders 1:1 session via zoom technology.
- Provide funding for individuals to attend I CAN bike camp and Special Olympics.
- Purchased land for new construction for day program site.

CAPE GIRARDEAU COUNTY
- Catholic Charities of Southern Missouri provides support coordination for Cape Girardeau and Scott Counties in southeast Missouri. There are over 750 individuals in services between the two counties. Catholic Charities employs 19 support coordinators, 3 quality assurance staff, 3 supervisors and one TCM Director along with support staff.
- In Fiscal Year 2019, Catholic Charities provided nearly $50,000 in additional services that are not supported through the waivers or for individuals without Medicaid funded services. These services included funding for summer camps, home modifications or repairs, recumbent bicycles, equine therapy, personal assistance and much more.
- Catholic Charities is in the process of becoming a home modification provider focusing on the southwest Missouri area around Joplin and Springfield. Our expertise in home repairs and modifications have been honed through years of providing disaster home repair services. We aim to bring this much needed service to individuals and families with developmental disabilities.
- Catholic Charities continues to partner with local agencies to help meet individual needs and works alongside others in such events as back to school fairs, the Tim Tebow “A Night to Shine” event and the “Angels Pageant” in Scott City.

CHRISTIAN COUNTY
- Increased OATS Transportation to 2 door- to-door buses throughout the county.
- Continued growth of our Targeted Case Management program supporting 435 individuals.
- Partnered with local school districts for the annual Transition Summit.
- CC Rhythm, an inclusive percussion players group, performed at the MACDDS Annual Conference.
- Hired a Life Coach as a pilot program to assist individuals in developing and enhancing life skills and employment outcomes.
- Held monthly Family Workshops with a licensed behavioral analyst through Ozark Public Schools.
- Partnered with Ozarks Technical Community College - Richwood Valley Campus and held a Community Conversation with local businesses, schools and families to discuss how we build inclusive opportunities in our community.
MEMBER HIGHLIGHTS

COOPER COUNTY

● Cooper County Board of Sheltered Services (CCBSS) administers the county SB40 Tax Levy and provides Targeted Case Management to 197 individuals with developmental disabilities.

● Matched state and local resources to provide approximately $450,000 in funding to meet the needs of individuals with developmental disabilities. Services funded included Personal Assistance, Transportation, Physical and Speech Therapies, Adaptive Equipment, Medical, Dental, Employment, and multi-county Recycling.

● Shared information and passed out candy during the community wide Trunk or Treat.

● Collaborated with law enforcement agencies, behavioral health agencies, courts and community action agencies serving two counties as a member of the Boonslick Crisis Intervention Team. Taught a session about developmental disabilities for the Basic CIT training.

● Supported the community by sharing resources as an active member of the Cooper County Human Services Council.

● Partnered with Vocational Rehabilitation to provide the agency meeting space in Cooper County.

● Completed conversion of all Targeted Case Management files to an electronic format.

DAVIESS COUNTY

● We have a record number of individuals with waivered services this year!

● We achieved TCM Red Ribbon status for Employment Authorizations this year!

DEKALB COUNTY

● County now has 7 ISLs.

● Received blue ribbon for employment service authorizations.

● Continue to expand authorizations for community integration services.

GREENE COUNTY

● Abilities First celebrated our 40th Anniversary in Greene County.

● First Steps provided early intervention for families with children from birth to age three with developmental disabilities and delays. First Steps served over 900 children in a 13-county area in South Central Missouri.

● The Next Step provided targeted case management for people with developmental disabilities age 3 and over. Support coordinators provided individualized assistance for over 1700 people with developmental disabilities.

● Art Inspired Academy provided an inclusive experience for individuals to participate in the creative arts, including theatre, music, movement and art. Over 800 students expressed themselves through artistic experiences while improving communication, motor skills, social skills, and confidence.

● Abilities First Employment Services met the needs of people with developmental disabilities who wanted to work and the needs of local employers to have a reliable workforce. They received approval for the first Federally Registered Apprenticeship Program and graduated first class in fall 2018. In addition, they signed a contract with Vocational Rehabilitation to become a Supported Employment and Employment Services provider.

● Artisan Elements created and sold innovative hand-cast custom wall tiles, table tops, commercial and residential outdoor benches and large planters/firepits from recycled paper or glass, concrete and commercial additives. Dedicated to environmental sustainability, Artisan Elements provided inclusive employment opportunities for people with developmental disabilities.

● Continued to operate Inspired Boutique, an upscale resale shop featuring name-brand women’s clothing, jewelry, collectibles, household items and furniture. Inspired Boutique continues to be an opportunity for community awareness and provided creative inclusive job opportunities for people with developmental disabilities.

● Partnered with the Greene County Park Board to provide accessible bikes at Rutledge Wilson Farm Park in Springfield.

● Honored Bear POWER (Missouri State University’s Inclusive College Program) at our annual Silver Strands Gala.
MEMBER HIGHLIGHTS

GREENE COUNTY (CONT.)

- Partnered with Leadership Springfield to educate emerging leaders on opportunities for involvement in our community.
- Partnered with Empower: Abilities and Arc of the Ozarks to hold monthly legislative forums focusing on self-advocacy. Hosted a group trip to Jefferson City for Disability Awareness Day.
- Founding partner of Ozarks Inclusion Partnership, a community-based group that shares information and educates area businesses on the importance of inclusion.

GRUNDY COUNTY

- Successful year of attending KC Royals Game and Chillicothe Mudcats, Cooking classes with area churches, North Central Missouri Pirates Basketball game, Fishing with Missouri Conservation and National Wildlife Turkey Federation, Area Country Music Show attendees and Safety Training with Grundy County and Trenton Missouri Emergency Personnel.

HOWARD COUNTY

- Celebrating 36 years of assisting individuals with Intellectual and Developmental Disabilities to prosper in their community and to reach their personal goals.
- 36% of our employees have Lived Experience with services and supports with the Department of Mental Health.
- Held a public Tax Levy Strategic Planning 2019 Session to address county needs of additional services and supports.
- Moved our office to a better functioning office space to more appropriately serve our community citizens. We added Receptionist and Records Technician positions to our team to enhance the quality of our services.
- Funded community partnerships to provide Adaptive Physical Education and Service Learning Equipment to our area University, provided Universal Design and adaptive equipment for a new integrated park for all ages and abilities to recreate together, provided support to a nonprofit organization to expand services to people in the community with Intellectual and Developmental Disabilities.
- Funded non-waiver services to individuals to include: adaptive equipment, employment, transportation, day program, personal assistance, summer camp, and equine therapy.
- Continue to provide Targeted Case Management services to all in need, regardless of Medicaid eligibility.
- Implementing Charting the LifeCourse planning materials to assist individuals to recognize and create short and long-term goals toward their “Good Life” and participating in Ambassador Training to join a Community of Practice.
- Funded sponsorship and technical support to the first People First Group of Howard County.
- Participating with area partners in the joint Crisis Intervention Team for Howard and Cooper counties.
- Providing support to create a Family Support Group in Howard County.
- Providing partnership services to direct service providers to promote Remote Monitoring when appropriate to individuals in their homes to increase independence.

JASPER COUNTY

- Serving 961 persons in Jasper County, 821 with Medicaid and 140 without Medicaid.
MEMBER HIGHLIGHTS

JEFFERSON COUNTY

- The Jefferson County Developmental Disabilities Resource Board (JCDDRB) re-branded in Fall 2018 to become Developmental Disability Advocates.
- As of June 30, 2019, DDAdvocates is providing service coordination to 939 of the 1,328 DMH eligible residents of Jefferson County.
- In December 2018, DDAdvocates received a 3-year accreditation from CARF in Service Coordination and Governance with no recommendations identified.
- DDAdvocates developed a 5-person Assessment/Quality Assurance Team who also serves as a resource team for individuals without Medicaid who do not want traditional service coordination.
- Our first annual DSP conference, "Caring for the Caregiver", was a big success in October 2018 with 84 participants and 4 individuals being recognized by their agencies as DSP of the Year.
- Our TOGETHER Advisory Committee participated in Disability Rights Day at the Capitol in Jefferson City on March 13, 2019 with 7 individuals representing 3 organizations providing information to Jefferson County legislators on the need for additional state General Revenue funding to increase DSP wages, the importance of Employment First, and the challenges of for-profit Medicaid Managed Care for the I/DD population.
- As a result of the Partnership for Hope waiver, over 267 services are being provided to 189 people at a total cost of over $1.35 Million.

LAWRENCE COUNTY

- We are continuing to update and expand our website.
- We held our 9th annual Resource Expo in March 2019.
- We are working to provide adapted playground equipment to local city parks.
- We have completed physical and technological upgrades to our TCM office.
- We have coordinated with OATS to extend transportation to more Lawrence County residents.
- We have worked with local agencies to expand art therapy opportunities.
- Our community center has incorporated field trips into the events that are offered.

LINCOLN COUNTY

- Assisted 6 high school students in obtaining work experience via our Summer Youth Employment Program.
- Expanded Employment Services to three full-time Employment Specialists (seeking to hire a fourth).
- Expanded our Case Management Department by hiring a full-time Resource Specialist to provide assistance to clients who are not eligible for Medicaid.
- Continue expanding/assisting with development of Set-Works (client/staff web-based data management system) for more efficient “paperless” operations.
- Implemented a DSP (Direct Support Professional) recognition program.
- Facilitated and formally recognized 93 Sheriff’s Office personnel for completing the on-line training: ‘Autism Spectrum Disorder Training for Public Safety’ in April for Autism Awareness Month.
- Launched our fully-accessible redesigned website.
- Assisted one gentleman to achieve greater independence by transitioning out of Residential Services to Community Integration supports.
MEMBER HIGHLIGHTS

MACON COUNTY

- Participating in Living Well pilot project with UMKC.
- Held 6th annual Youth Leadership Academy.
- Hannibal High School Best program provided a work experience program at Hannibal Regional Hospital in partnership with Marion County Services, LOQW, GAMM and MCCDDC. All 4 youth participating last year obtained their drivers licenses and full time employment following graduation.
- MCCDDC continued work experience programs in Macon and Shelbina Mo.

MADISON COUNTY

- We have successfully started two evening social groups for our individuals, the True Colors Club for our ladies and Madison County Explorer Scouts for our guys. All the individuals really love these opportunities to get together and socialize, enjoy new activities, and HAVE FUN!

MARION COUNTY

- Provided TCM services to approximately 300 individuals in the county of Marion.
- Participated in a 3-year Home Health Care Pilot Project (DD Health Home) with Preferred Family Health Care, Clarity Healthcare, DMH, and UMKC-Institute for Human Development to develop and evaluate a patient centered medical center focused on improved access to health care, including behavioral and oral health care, for individuals with developmental disabilities.
- Added three 2018 Ford Focus vehicles to TCM services to assist case managers to travel throughout the county of Marion to meet with individuals and families.
- Camp Yagottawanna is going into its 15th year of operation providing the ultimate camp experience for individuals in Marion County.
- Celebrating 23 years of operation for the 8-week youth summer camp “Silver and Gold Friends Camp”.
- There were over 170 individuals that participated in the annual Spring Prom.
- Supported our local athletes in their continued commitment in Special Olympics of Missouri.
- Provided over $300,000 of funding support for multiple providers, families and individuals through the two grant cycles that are offered each fiscal year.
- Provided funding for 25+ individuals through the Partnership for Hope.
- Collaborated with outside agencies (County Connections, LOQW, and GAMM) and partnered with Hannibal Regional Hospital to provide funding and support for the BEST (Building Essential Skills Training) Project through the Hannibal School System to offer an employment preparation program for interns with intellectual/developmental disabilities to foster and facilitate the acquisition of competitive employment.

MONTGOMERY COUNTY

- Continue to expand employment opportunities at Grow2Gather.
- There continues to be no waiting list for direct services in Montgomery County.

MORGAN COUNTY

- Services available in Morgan County include: Residential Services, Day Services, Employment Services, Sheltered Employment Services, Targeted Case Management.

OREGON COUNTY

- Oregon County SB40 Targeted Case Management continues to be committed to fulfilling our mission of providing individuals with developmental disabilities, their families, and communities with supports that encourage well-being throughout the full frame of their lives.
MEMBER HIGHLIGHTS

PHELPS COUNTY

● Celebrated nine years of providing TCM services to individuals who reside in Phelps and Texas County.
● Eight individuals were able to attend Wonderland Camp with TCM financial support.
● Satisfaction surveys from individuals/families and providers continue to show high levels of satisfaction with the case management services they receive.
● Phelps County SB-40 Board met 99% of the goals set forth by Developmental Disabilities (DD) for all areas reviewed in the Targeted Case Management (TCM) Provider Trend Analysis report. Those areas include: Level of Care, ISP reviews, TCM reviews, MoHealthNet Audits, and Nursing reviews including Support Coordination action taken for 2018.

PIKE COUNTY

● Approved for a grant from the Quincy Community Foundation for purchase of three iPads to be used by individuals on the autism spectrum.
● Established a memorial fund in the name of a former person served so that individuals with developmental disabilities who have financial hardships can attend St. Louis Cardinals baseball games.

PLATTE COUNTY

● Developed “Resource Services” department to address meeting needs regardless of Medicaid status. Services provided include system navigation, community resource linking, information and more. In the program’s inaugural year: 303 outreach/networking activities, 87 trainings, 235 community resources identified, 432 contacts made to provide resources and/or system.
● Supported 60 people in their home environment.
● Supported 50 people in the day services environment.
● Provided 712,000 miles worth of transportation services to 155 people using 37 vehicles.
● Provided 99 recreation events attended in total by 134 people.
● Launched new website.
● Celebrated athlete and Platte County resident, Colin Garrison, at the Special Olympics World Games in Abu Dhabi. Colin won Gold, Silver and Bronze in Bocce Ball competition.
● Along with Northland Career Connections, provided summer work experience, Parent Information about Employment events, and a Candidate Career Fair in support of the state’s Employment First Initiative.
● Celebrated March as Developmental Disabilities Awareness Month with “You Belong Here” campaign, a proclamation from the Platte County Commissioners, and employee appreciation week.
● Formed a team to update the Vision, Mission, Value, and Niche Statements.

PULASKI COUNTY

● All-inclusive playground continues to be a great success.
● Increased TCM clients by 20%.
● Created Facebook page to promote communication with clients.
● Increased employment services.

RANDOLPH COUNTY

● In total, RCDDS provides case management to 430 clients across 5 counties. We provide targeted case management to all 227 individuals in our home county of Randolph. We also continue to be the case management entity in Chariton County, where we support 47 individuals. In October 2018, we began providing case management for all of Carroll County as well. Carroll County was the last remaining county in the Central MO region with state case management, so we were very excited to bring local case management services to that area. We continue with small caseloads in Boone and Nodaway Counties for mostly conflict-free case management situations.
● To date, we have authorized approximately $375,000 in services through Partnership for Hope waivers.
● We continue to partner with all provider agencies in our county, as well as our local sheltered workshop, for an annual picnic. The picnic has become a very popular event which celebrates individuals and their families, and continues as a great platform for family to family networking.
MEMBER HIGHLIGHTS

RAY COUNTY

● Proudly continue our partnership with Ideal Industries, Inc., of Richmond, MO, a partnership that helps to ensure continued employment opportunities for many citizens of Ray County.

● We continue to provide residential placement services, day habilitation, personal assistance, community integration and employment services to the residents of Ray County.

● We completed a months-long erosion repair project at our Ideal Apartments 811 PRAC HUD facility and storm damage repair at our Southview Apartment facility.

● Our DD services program continues to support 45 individuals from Community Integration, Homes Skills, Day Program opportunities, Employment support and residential placement. This last year saw numerous supported individuals take advantage of vacation opportunities to Hannibal, Branson and St. Louis. A post-vacation survey of individuals revealed that “Branson is where we want to go next year” by 2 to 1. Visit our Facebook page at https://www.facebook.com/RayCountyBoS/.

● Continue to be a participating member of the Tri-County Mental Health – Crisis Intervention Team (Tri-CIT) Council, serving Ray-Clay-Platte counties. For more information, check out their webpage at https://www.missouricit.org/tri-cit-council.

SALINE COUNTY

● Opened the Saline County Fun For All Playground - the first inclusive playground in Saline County.

ST. CHARLES COUNTY

● Expanded our case management program by adding our fifth team of case managers including a supervisor and mentor.

● Provided case management to over 1,200 who chose our services including an additional 220 new customers this past fiscal year.

● Expanded to meet the needs of individuals without Medicaid by collaborating with the FACT Support Partner program extending services to over 250 additional individuals.

● Collaborated with our local employment Skills Center to add a full-time benefits specialist position in order to assist with system navigation for any individual with IDD living in St. Charles County.

● Since program inception in 2006, have exceeded our target for customer satisfaction every year with an average satisfaction rating of 97% satisfaction.

● Launched IDD/Help call line staffed by information specialists who provide information and resource assistance for individuals and families living in St. Charles County, St. Louis County and St. Louis City with developmental disabilities.

● Began a system redesign in partnership with St. Louis City, St. Louis County, Jefferson County and St. Charles County to align programs and processes that will create a uniform funding, billing and data retrieval process for partner agencies.

● Entered into an agreement with St. Charles County Government to act as a Medical Countermeasures Point of Dispensing for medications that will enable continued operations of partner agencies during a public health emergency.
MEMBER HIGHLIGHTS

ST. LOUIS CITY

- DD Resources’ Targeted Case Management Department had a successful CARF survey and received reaccreditation for 3 years.
- DD Resources provided service coordination to over 650 individuals. 90% of individuals completing a survey said that they were satisfied with services received by TCM and 96% said they would continue to choose DD Resources as their preferred service coordination provider.
- DD Resources provided funding to 35 agencies and was able to offer an additional mid-year funding opportunity. 623 people received employment services, 518 people received residential services and 587 people received socialization or related services.
- DD Resources sold the buildings where they were located and moved to new leased office space at 2121 Hampton Ave.

ST. LOUIS COUNTY

- Provided inclusive employment supports funding for over 861 people.
- Provided independent supported living assistance funding for over 422 people.
- Received an overall satisfaction rating of 95% from individuals who received PLB funded services.
- Expanded Partnership for Hope to 112 individuals.
- Enhanced IDDHelp.org, an Information and Assistance service launched in 2018 which serves the Greater St. Louis Region in partnership with United Way 211, DDRB in St. Charles County, and DD Resources in St. Louis City.
- Completed a website redesign that focuses on educating the community about PLB funded services that are putting tax dollars to good use, as well as our many community collaborations past and present.

STONE COUNTY

- This year we have funded 35 individuals to attend Camp Barnabas, partnered with OATS to provide transportation, funded a local non-profit to provide a once-per-month music, art and dance program, as well as funding individual music and art therapy housed in our facility.
- As we have sought to partner with agencies to operate a day habilitation program and other services, we realized that it would be most advantageous for the residents of our county to seek out becoming a provider of those services ourselves. We look to grow in 2020!

TANEY COUNTY

- This year, we received final approval to begin offering Supported Employment. We have a dedicated team who are working to make connections within the community to offer job skills coaching, on the job training and job exploration opportunities for the people we serve.
- In January, we were granted money for a life skills series, including classes in Cooking, Money Management, Storm Safety, Fitness and Scam Prevention. We have also facilitated a weekly walking program for our on-property residents.
- Additionally, we have been hosting a number of events for the people we serve to mix and mingle and have a good time!

WASHINGTON COUNTY

- Washington County TCM celebrated 10 years of providing targeted case management to individuals in Washington County. 10 years ago, we began providing TCM services to about 100 people. We now serve Washington, Crawford and Iron counties and serve approximately 300 individuals in those counties. In 2019 WCSB40 funded nearly $400,000 in services for people with developmental disabilities.
MEMBER HIGHLIGHTS

WEBSTER COUNTY

- Currently partnering with Art Inspired Academy and Empowered: Abilities to offer art, music and social groups at our office for individuals we serve.
- Partnered with Christian County to offer a Transition Summit for 100 High School students within both counties to learn about work and college transitions. The event was hosted at a local college site and allowed students to view the campus and classroom settings as well as discuss vocational options.
- Began a music therapy program at our offices with Drury University Music Therapy department. Now individuals can come to our office and receive group music therapy sessions in a closer location to where they live.
- Presented to school districts within the county to update them on services and supports we can assist the school and students with.

OZARK CENTER

- Membership has given us the opportunity to be ahead of the curve on things with DMH and aware of things across the state that need assistance with problem solving or trouble shooting. Gives us an opportunity to share our successes and to help each other with certain barriers to getting services.

Serving Missourians
Since 1979

MACDDS is dedicated to the promotion of local initiatives in developmental disabilities services.

LOCAL INITIATIVES. STATEWIDE IMPACT.
WWW.MACDDS.ORG
Developmental Disabilities Assistance of Montgomery County

Via the leadership and vision of the Board’s director, Dan Cole, the Board has created and opened a store, Grow2Gather, that sells a variety of products from local vendors as well as items made on-site by people who receive services from the Board. The store is Dan’s vision brought to reality to have an option for minimum wage employment for people who have a developmental disability and live in Montgomery County.

The store is supported with funding from the Board (no state funding). Almost all of the individuals who work at the sheltered workshop have made the decision that they want to quit their jobs at the workshop in Warrenton to work part-time at the store. There are more people who want to work at the store than what the current capacity is to hire them.

In addition to making many of the items that are sold in the store, the employees learn to wait on customers and work the cash register, which has been programmed with pictures of the products to make it easier for them to use.

Examples of products sold in the store include but are not limited to locally grown or made fresh produce, jams/jellies, flavored syrups, meats, totes, and toys. The store is located along the I-70 west service road at the exit for Hwy 19 and is visible from the highway. Dan has plans to add a fish hatchery and a pumpkin patch on the same property, which the Board purchased. The fact that this type of enterprise has been created in a small county that has limited financial resources is AMAZING.

Center for Human Services

Beginning in 2011, Center for Human Services adopted a vision to support every individual who chose to work in the community, in achieving their goals to move into competitive integrated employment. Over the course of the next seven years, and amid many changes in philosophy at the state and federal level, the number of people being served in sheltered settings was reduced to only six individuals. CHS closed the doors of the sheltered workshop for the last time on June 30, 2018. Throughout this journey to improve services and supports, CHS reviewed their organizational environment and philosophy, finding a few places which needed re-evaluation. Not only did CHS close two workshops, but they also eliminated all sub-minimum wage and enclave positions in their organization. CHS continues to be a leader in the Human Services field by not only providing high quality supports to individuals in their organization, but also by being a mentor to other organizations.
PRESIDENT’S AWARD

Dolores Sparks
Dolores Sparks has been employed by the Missouri Developmental Disabilities Council as a Program Coordinator for 18 years. In that time, Dolores led the Council’s efforts and initiatives developed to reduce barriers to home and community living opportunities for individuals with intellectual and developmental disabilities in our state.

Dolores was instrumental in the Council’s work to transition individuals from our state’s habilitation centers to the community. Dolores helped create the Mo. Inclusive Housing Development Corporation, an organization that works to assist individuals with Intellectual and Developmental Disabilities to find affordable, accessible housing in the community. She also convened and led the Victimization Task Force, a group that has developed 23 recommendations to prevent the victimization of individuals with I/DD. Dolores was also instrumental in the creation of Mo-WINGS, Missouri’s Working Interdisciplinary Network of Guardianship Stakeholders. Dolores and others in this group worked tirelessly for five years to draft recommended language to update and modernize Missouri’s Guardianship Statute. Senate Bill-806 reflects those changes. This Bill was passed during the 2018 legislative session and was signed into law.

SPECIAL SERVICE AWARD

Eric Schmitt
Eric Schmitt created a statewide Special Needs Advocacy Task Force and has also been involved with the Tuberous Sclerosis Alliance and the Gateway Chapter of the Autism Society.

In 2010, Mr. Schmitt was one of the leaders in the Missouri legislature who championed autism insurance reform. The reforms ensure all children on the autism spectrum have the chance to reach their full potential.

In 2014, Mr. Schmitt helped lead the effort to allow cannabidiol, CBD oil, to be used as a treatment for epilepsy. As a state senator, he delivered a passionate speech on the Senate floor on the need to pass the bill and give families more treatment options for their children.

In 2015, Mr. Schmitt was successful in advancing the MO ABLE Act through the state legislature and ultimately to the governor’s desk where it was signed into law. The MO ABLE program operates in the same manner as the state’s 529 college savings program, providing families with the opportunity to prepare for the future by establishing savings plans for Missourians living with disabilities.
**ROGER GARLICH AWARD**

**Jane Kruse**
Jane was pivotal in securing a Missouri Foundation for Health Grant to study options for Missouri’s Medicaid Home and Community Based Waivers and also played a key leadership role in the resulting Campaign for Excellence Report which provides research-based recommendations for efficiencies and state-of-the-art practices in Missouri.

Jane was instrumental in the analysis and development of Missouri’s Partnership for Hope Waiver, one of the recommendations included in the Campaign for Excellence Report. The Waiver, implemented October 1, 2010, has generated millions of dollars in services to assist over 6,000 persons with developmental disabilities who had been waiting for services, sometimes for years, in Missouri.

The success of reducing the wait list through The Partnership for Hope led directly to the bipartisan commitment from the legislature and the Governor to eliminate the wait list for home and community in-home support services. This initiative has sparked innumerable inquiries from other states and national leaders.

**ANNUAL CONFERENCE**

**2019 Education & Training Committee—Thank You!**

- **Andrea Swope**, Chair, Christian County
- **Pete Breting**, Pike County
- **Jim Casey**, Cole County
- **Denise Cross**, Platte County
- **Beth Eiberger**, Dekalb County
- **Kevin Gaeddert**, Morgan County
- **Pam Greenwood**, Cooper County
- **Nancy Hayes**, Miller County
- **Wendy Hays**, Macon County
- **Stacey Ismail**, Jefferson County
- **Robyn Kaufman**, Boone County
- **Cindy Langford**, Jasper County
- **Nancy Pennington**, Adair County
- **Connie Cunningham**, MACDDS Executive Director
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<table>
<thead>
<tr>
<th>County</th>
<th>Contact Information</th>
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Email: mary@commopps.org  
www.commopps.org                                                                                     |
| Howard County      | Howard County Sheltered Services Board  
Tina Rice, Executive Director  
6000 West Morrison, Basement Suite PO Box 412  
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Phone: 660-248-5105 Ext 113  
Fax: 660-248-5107  
Email: trice@hcssb.org  
www.hcssb.org                                                                                         |
| Howell County      | Howell County Next Step  
Tricia Edwards, Executive Director  
1609 Porter Wagoner Blvd.  
P.O. Box 947  
West Plains, MO 65775  
Phone: 417-256-4898  
Fax: 417-256-4889  
Email: tedwards@howellcountynextstep.com                                                                |
| Iron County        | Iron County Board for the Developmentally Disabled  
Joan Duncan, Treasurer  
925 S Main Street  
Arcadia, MO 6321  
Phone: 573-546-6085  
Email: jduncan@hotmail.com                                                                               |
| Jackson County     | EITAS  
Jake Jacobs, Executive Director  
8511 Hillcrest Rd.  
Kansas City, MO 64138  
Phone: 816-363-2000  
Fax: 816-363-1755  
Email: jacobsl@eitas.org  
www.eitas.org                                                                                           |
| Jasper County      | Developmental Disability Resource Board of Jasper County  
Alecia Archer, Executive Director  
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Fax: 417-439-2881  
Email: aarcher@ccmj.org                                                                                 |
| Jefferson County   | Developmental Disability Advocates  
Stacey Ismail, Executive Director  
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Phone: 636-282-5500  
Fax: 636-282-5501  
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| Johnson County     | Johnson County Board of Services  
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Fax: 660-747-2931  
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| Lafayette County   | Lafayette County Board of Services  
Marcus Whitlock, Executive Director  
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Higginsville, MO 64037  
Phone: 660-584-3101 Ext 25  
Fax: 660-584-9688  
Email: lcbsd@ctcis.net                                                                                  |
| Lawrence County    | Lawrence County Board for the Developmentally Disabled  
George Woodward, Executive Director  
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www.lcbsdd.com                                                                                           |
| Lincoln County     | Community Opportunities  
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Troy, MO 63379  
Phone: 636-462-7695 ext 104  
Fax: 636-528-8499  
Email: mary@commopps.org  
www.commopps.org                                                                                       |
| Livingston County  | Livingston County New Horizons  
Kelly Brandsgaard, Executive Director  
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Chillicothe, MO 64601  
Phone: 660-646-1513  
Fax: 660-646-4082  
Email: kbbrands@greenhills.net                                                                            |
| Macon County       | MCCDDC  
Wendy Hays, Administrative Agent  
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Phone: 573-735-2482  
Fax: 573-735-2580  
Email: whays@iqlow.com  
www.mccddc.com                                                                                           |
| Madison County     | Madison County Service Coordination  
Beth Baugh, Executive Director  
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Fredericktown, MO 63645  
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Phone: 573-783-4451  
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(by county)

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Miller County Board for Services for the Developmentally Disabled
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Mississippi County SB40 d/b/a Disabilities Without Boundaries
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Moniteau County
Moniteau County SB40
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Developmental Disabilities Assistance Board of Montgomery County
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Montgomery City, MO 63361
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Morgan County SB40 Board for the Developmentally Disabled
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Oregon County
Oregon County SB40
Targeted Case Management
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202 South Main Street P.O. Box 101
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Osage County
Osage County Special Services
Megan Reichtart, Executive Director
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Perry County
Perry County Board for the Developmentally Disabled
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Pettis County Board of Services for Developmentally Disabled
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Pike County
Pike County SB40
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Platte County Board of Services
Denise Cross, Executive Director
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Polk County
Polk Co SB40 - Center for Human Services for TCM Services
Arlene Lear, Board President
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Pike County
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Cape County Board of Developmental Disabilities and Scott County SB40 Board
Kyle Schott, Regional Director, Catholic Charities of Southern Missouri
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St. Charles County
Developmental Disabilities Resource Board of St. Charles County
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St. Francois County Board for the Developmentally Disabled
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St. Louis County
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Executive Director
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Washington County
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LinkAbility Inc.
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Special Needs Services of Ray County
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PAST PRESIDENTS


LIFETIME MEMBERS

Jennifer Wooldridge  ●  Tony Casey
Jennie Ames  ●  Deb Wohlers  ●  Janice Tilman
Ron Kruse  ●  Betsy Barnes  ●  Les Wagner
Roger Garlich  ●  Wes Buffington
Terry Weatherspoon  ●  David Richter
Karl Morris  ●  Max Lytle
Randy Kindred  ●  Mike Kelsey
Richard I. Goldbaum

FOUNDING MEMBERS

Wes Erwin  ●  Roger Garlich
Randy Kindred  ●  Karl Morris
Les Wagner  ●  Bill Welsch

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