BALANCING INCENTIVE PAYMENT PROGRAM

STAKEHOLDERS MEETING

September 5, 2012 Harry S. Truman State Office Building Conference Room 400 Jefferson City, MO 65101

PURPOSE:

Transform States long-term care systems by:

- Lowering costs through improved systems performance & efficiency
- Creating tools to help consumers with care planning & assessment
- Improving quality measurement & oversight

- Increased Federal Matching Funds
 - States that spent 25-50% on non-institutionally-based Long Term Services and Supports (LTSS) are eligible for a 2% enhanced FMAP.
 - Required to reach 50% of total LTSS expenditures on non-institutionally based LTSS by September 30, 2015.
- No Funding for Structural Changes

Application submitted March 2012

Copy of application can be found at:

http://www.medicaid.gov/Medicaid-CHIP-Program-Information/By-Topics/Long-Term-Services-and-Support/Balancing/Downloads/Missouri-APP.pdf

- Approval Period July 1, 2012 – September 30, 2015
- Total Award

\$100.89 Million

DELIVERABLES:

- Work Plan submission by September 28, 2012
- Structural Changes in place by September 30, 2015
- Quarterly reporting on status of work plan deliverables
- Final Report due December 31, 2015

- Standardized Information
- Coordinated Case Management
- No Wrong Door/Single Entry Point
- Website
- Toll Free Number
- Advertising
- Core Standardized Assessment/Core Data Set
- Conflict Free Case Management
- Data Collection & Reporting
- Sustainability
- Exchange IT Coordination

STANDARIZED INFORMATION

Same information regardless of access point

COORDINATED CASE MANAGEMENT

 Design a coordinated system that guides the individual through both a functional and financial eligibility determination process.

- NO WRONG DOOR/SINGLE ENTRY POINT
 - Access points where individuals can inquire about:
 - Community long term services and supports
 - All available services regardless of funding source
 - Medicaid eligibility criteria
 - Enrollment assistance
 - Oversight Agency:

Department of Social Services

• Operating Agencies:

Department of Health & Senior Services

Department of Mental Health

WEBSITE

 Informative website containing information on community LTSS available in Missouri

TOLL FREE NUMBER

Provides information on community LTSS options

ADVERTISING

 Establish as the "Go To" system for community long term services and supports

- CORE STANDARDIZED ASSESSMENT (CSA)
 - Supports the purposes of:
 - Determining eligibility,
 - Identifying support needs, and
 - Informing service planning,
 - Standardized Initial Assessment

Level I

 Comprehensive Functional Assessment Level II

CORE DATA SET for LEVEL II ASSESSMENT

Activities of Daily Living

Eating Bathing Dressing

Hygiene Toileting Mobility

Positioning Transferring Communicating

Instrumental Activities of Daily Living

Preparing Meals Shopping

Transportation Housework

Managing Money Telephone Use

Managing Medications Employment

CORE DATA SET (continued)

- Medical Conditions/Diagnoses
- Cognitive Function & Memory/Learning
- Behavior Concerns

- Conflict Free Case Management
 - "Conflict of Interest" a "real or seeming incompatibility between one's private interests and one's public or fiduciary duties."*
 - Situations where the agent that conducts the functional assessment and/or case management also provides services to that individual.

*Black's Law Dictionary, Eighth Ed., Thomson West, St Paul, MN (2004)

<u>Conflict Free Case Management (continued)</u>

- State Requirements
 - Establish conflict of interest standards for the Level I screen and Level II assessment and care planning
 - States must ensure the enrollment of any qualified and willing provider
 - An individual's plan of care must
 - Be created independently from the availability of funding to provide services
 - Offer all community LTSS covered by the State that the individual qualifies for and is identified in the assessment
 - Referral for community LTSS cannot be made if the referring entity has a financial relationship with the provider of services

Conflict Free Case Management (continued)

- Mitigate conflicts of interest by establishing an independent agent that cannot be any of the following:
 - Related by blood or marriage to the individual
 - Any paid caregiver of the individual
 - Financially responsible for or empowered to make financial or health-related decisions for the individual
 - Influenced by State or local funding
 - Providers of LTSS for the individual, or those who have interest in or are employed by a provider of LTSS.

Conflict Free Case Management (continued)

- At the option of the State, exception may be made to providers being given responsibility to perform assessments and plans of care if:
 - Provider is the only willing and qualified provider in a geographic area

AND

• The State devises conflict of interest protections, such as "firewall" policies.

DATA COLLECTION & REPORTING

- Service Data
- Outcome Data
- Quality measures

Sustainability

- Identify funding sources to build and maintain the required structural changes
- How structural changes will continue to be funded beyond the grant period

Exchange IT Coordination

 States must make an effort to coordinate their NWD/SEP system with the Health Information Exchange IT system.

Discussion

• Stakeholder Recommendations

• Stakeholder Assistance

Additional Information:

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